



**roundabout**  
YOUR LOCAL YOUTH HOUSING CHARITY



# Our impact 2022



[roundabouthomeless.org](https://roundabouthomeless.org)

Charity Number 1061313

*Our Vision*

**Committed to  
ending youth  
homelessness  
in South  
Yorkshire.**



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# Making a difference *since 1977*

**Roundabout is committed to ending youth homelessness in South Yorkshire. We now support more than 350 people aged 16-25 every day who are homeless or at risk of becoming homeless.**

Roundabout has been supporting homeless young people for 45 years. We are strongly committed to ending youth homelessness in South Yorkshire and empower young people by helping them build in confidence, develop long term independent living skills and support them with their health, education, employment and training needs.

We are a leader in the field of homelessness prevention, and our comprehensive programmes of training, involvement and empowerment help to promote independence and break the cycles of homelessness.

“

Roundabout helped me when I felt I was stuck in a place I couldn't get out of, due to my past relationship and housing complications. Thanks to them, my little boy & I have a bright future ahead and I couldn't have done it without them or this charity and for that I'll always be thankful.

”

“

Thank you for helping me have a home after I felt I lost everything. You gave me hope for my future and gave me a new family and memories I will never forget and forever cherish

”



## Reflection *on the year*

**At Roundabout, we have a simple vision: to eliminate youth homelessness in the South Yorkshire region. Of course we recognise that this is an impossible task in an increasingly complex and challenging world for young people. This report, however, demonstrates the continuing expansion of our services to assist young people in achieving our goal. 2022 has been a year of considerable success for Roundabout in widening the scope of our support activities and in successfully winning extended contracts with our major funders.**

I hope you find this latest report informative and illuminating in respect of the growing scale and nature of our work.

The consequence of this growth in activity is that 2023 will be even busier and more demanding and will require the continuing support and commitment of our dedicated and professional staff, volunteers, supporters and donors.

On behalf of my fellow Trustees, I would like to thank each and every one of these people for helping to make 2022 such a successful year.

**John Caldwell, Chair of Trustees**

November 2022

# Our Vision, Mission & Aim

## Our Vision:

Roundabout's vision is to end youth homelessness in South Yorkshire.



## Our Mission:

Roundabout's mission is to provide shelter and support to make sure that no young person experiences homelessness in South Yorkshire.

## Our Aim:

Roundabout's strategic aim is to empower young people to break the cycle of homelessness by helping them develop long term independent living skills and support them with their health, education, employment and training needs. We want to support them in their time of need, as every young person deserves the chance to have a bright future.



“

My grandson had a really tough time when he was younger and was in a really bad place, but Roundabout got involved and I have always said they saved his life. They supported him, found him accommodation and gave him skills at a time when he was struggling and couldn't engage with his family. Roundabout help people who are just in the wrong place at the wrong time.

”

# Our values



## We Care

We go the extra mile to support young people to make their own choices and empower them to make positive changes in their lives.



## We Strive

We strive to give young people the best possible accommodation, support, advice and continually develop personalised services.



## We're Creative

We are innovative, flexible and responsive to change, to ensure the needs of all young people are met.

**6**  
young people left Roundabout to start a new course at college or university this year



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YOUR LOCAL YOUTH HOUSING CHARITY



# Fundraising *events*

As the country started to emerge from the pandemic, the team built on the awareness raised during the previous 12 months to offer a range of new and exciting fundraising events to attract both old and new supporters!



## The Yorkshire Chocolate Festival

Over 70 traders and 3000 people came to our festival at Kelham Island Museum in October 2021 and we raised £15,400!



## Sunrise on Snowdon

42 people took on the challenge and together raised £26,200!



## The Musical Theatre Drive In

At a time when theatres had been closed or at minimum capacity, we showcased a range of the best local talent at The Musical Theatre Drive-In at Meadowhall in June 2021. We welcomed over 100 performers back to the stage and had 85 volunteers helping the event run smoothly!



## Murder Mystery

We sold out our first ever murder mystery dinner with over 120 people attending!



## Challenges

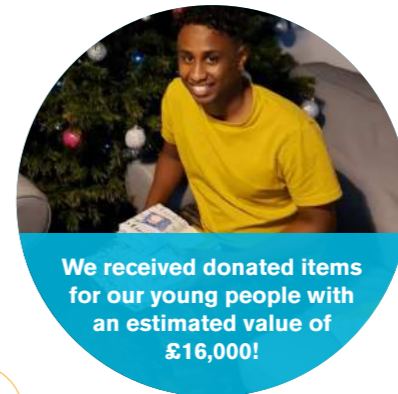
Supporters took on their own challenges, like the virtual Lond Marathon, raising £46,760!

# Fundraising *highlights*

Thank you to all the businesses and those in the community who generously support us, from school non-uniform days, to birthday Facebook fundraisers and bake sales!

Here are just a few highlights from the past year...

We ran our first Gift in Wills Month with Graysons Solicitors



We received donated items for our young people with an estimated value of £16,000!



Every young person we support received a gift at Christmas

The Treehouse Board Game Café held Game Swaps, raising thousands of pounds and donating spare games to our young people



We were the chosen charity for the Sheffield Property Awards Dinner

Henry Boot sponsored the Prevention Service for 12 months, and are doing so again!



Henry Boot and Hallam Land took part in our Sunrise on Snowdon Challenge

All Seasons and Morgan Sindall took on The Yorkshire 3 Peaks



Utilita completed a 5k May

SSB Law supported us throughout the year, organising fundraising ideas such as fancy dress office days and also volunteering at events

We've had continued support from various NCS groups



Rise at Seven held their own Sleep Out

Ecclesfield Scouts ran their own Sleep Out to help young people understand the cause

Sheffield Girls High ran a Golf Day and raised £1,000

# Trusts & Grants

*Thanks go to all the Trusts and Foundations who supported us through the financial year.*

**This was an amazing year for support from Trusts, Foundations and other restricted donations. Thanks to this income, we are able to plan, making sure that we can help even more young people over the next year and into the future.**

Roundabout is strongly committed to preventing young people from becoming homeless and believes home is the best place to be if it is safe to be there. The most common risk to a young person becoming homeless is problems with their

family, which often then leads to them leaving home. Our Homeless Prevention Service is there to offer advice and support to young people who are at risk of becoming homeless due to family relationship breakdown.

The overall aim of the service is to help reduce the need for young people to present as homeless across the city, keeping young people safe and off the streets. Thank you to all those who have supported our Homeless Prevention work this year:

**Garfield Weston Foundation** are supporting our Homeless Prevention Services for 2 years



**Albert Hunt, D'Oyly Carte and South Yorkshire Community Foundation** have donated to help young people access employment, education and training



**BBC Children in Need** supported our mediation service, reducing the chances of young people becoming homeless.



**Company of Cutlers and John Lewis Foundation** supported our Peer Education Project, raising awareness of youth homelessness in schools



**Our Future Builders project**, where young people renovate houses which they then live in whilst they study for an apprenticeship, received funding from the B&Q Foundation



# Preventing Homelessness



**I'm Emma\* and I am nearly 18. I grew up with my parents and siblings and had a nice childhood but when I was 12, my parents split up and things started to go wrong.**

My Mum had a new partner who was controlling, so throughout my teens there was a lot of tension and arguments at home. It was a really difficult living environment for me and when I was 15, I had my exams coming up and was struggling with anxiety and depression. I just couldn't be at home anymore, so spent three weeks sleeping on a friend's sofa. I went back to my Mum's when her partner left, but eventually she met someone new and the same thing happened again, so I moved out.

Throughout covid lockdowns, I lived with my Dad and great grandparents. Dad had an alcohol addiction and my great grandparents weren't happy to have me living there - we argued all the time. I felt really isolated and eventually, after another argument, my great nan kicked me out the house.

I went and stayed with my Auntie, but was still struggling and needed somewhere permanent to stay. I had a huge meltdown at college and told my teacher everything that had been happening. My teacher gave me Roundabout's details and I called them for advice.

Roundabout's Prevention Service helped me find a place at a hostel and I moved in there just before my 17th birthday. I also used the "Talk It Out" mediation service, which really helped me to work out how to resolve relationships with my family and how to deal with problems better.

I have lived in the hostel for over a year now. I am in control of my own life and I

have learned loads about how to live alone and be independent. It is hard work but it's the route that was best for me and my wellbeing.

I remember having this presentation at school when I was in year 8 and thinking "I won't ever need to know this, I'll never be homeless" but a couple of years later, I needed help.

It shows you that homelessness can happen to anyone, but help is there if it does.

*"I've just finished college and am looking to do an apprenticeship in the film or Tv industry. I have been volunteering with the peer education project so that I can share my story with young people to show them that there is help out there and to ask for it if they need it."*

**Our Peer Educators have all experienced homelessness. They deliver sessions in schools and aim to break down stereotypes, explore the reasons young people become homeless using real life stories and inform young people of local organisations that can help.**

\*Name has been changed

# Services *breakdown*

Every young person and their situation is different - some may need support from many services, others just one. Either way, we strive to make the end result the same: that the young person is safe, off the streets and ready to lead a successful life independently.

## Prevention

### Talk It Out

Roundabout believes home is the best place for a young person to be, as long as it is safe. Last year we delivered 237 mediation sessions to 43 families to support young people and their families to work through conflict and improve communication in order to improve their relationship, increasing the chance of the young person being able to remain in the family home or move out in a more planned way.

**75.2%** of mediation session attendees were aged under 18

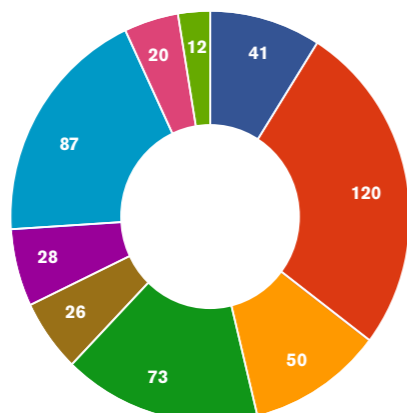
**100%** of young people avoided homelessness after mediation

Less than **1%** left home in an unplanned way

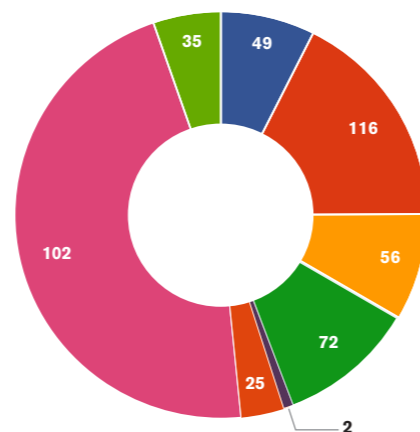
### Drop-In Advice:

Last year we supported 491 young people who were homeless or at risk of homelessness. None of these young people slept rough after they came to us for support. 55% of these young people we supported to stay at or return home or received advice only

Before Intervention:



After Intervention:



- Living in own tenancy
- Living in parental home
- Living with friends
- Living with other family member(s)
- Roofless
- Rough Sleeping
- Sofa-surfing
- Supported accommodation
- Temporary accommodation
- Moved into Roundabout project

### Private Renting Service

The private rented service supported 33 young people and 9 children to obtain secure accommodation. All of these young people were given a small grant to help them towards their deposit and they were all given a start up set of household goods to help them to get settled. Now, they are receiving support from our Supporting Tenants team, whilst they acclimatise to independent living.

**We helped 33 young people and 9 children to obtain secure accommodation.**

### Future Builders

We have a total of 3 completed houses renovated by young people and contractors through the project, with another being near completion too!

**18** young people housed in these properties, who have also all found employment over the past year.

### Peer Education

6 Peer Educators were involved in the Peer Education programme this year. They volunteered and held homeless prevention workshops in 13 schools and colleges across Sheffield, speaking to over 1500 students about youth homelessness and informing them of where they can receive help.

**"Thank you for working with us over the past two days. Staff have commented on how well planned and useful the information you presented was. The pupils were clearly engaged and I'm sure that your work will have an impact. Personally, I'm always in awe of the bravery that the volunteers show. Hope to hear from you soon and look forward to working with you in the near future."**

(Teacher at Heritage Park School)

## Accommodation

### Emergency accommodation

Our hostels in Sheffield and Rotherham support young people who have become homeless and have nowhere else to go. We work one-to-one with each individual to help them develop their skills, engage with the community, increase in confidence and be ready to live independently.

**94**

**young people needed emergency accommodation in our hostels throughout the year**

### Group Living

There are now four different Group Living projects in Sheffield for young people leaving care. Staff work with these people to build a trusting relationship, helping them have new experiences, expand their skill set and build confidence as they move towards living independently.

**34** young people were supported in these projects over the past year

### Resettlement

We provided safe and secure accommodation to 76 young people who were referred by Social Services or the Youth Justice Service, helping them to develop long-term independent living skills.

**76** young people were supported to turn their lives around by the Resettlement team this year

### Rapid Rehousing

This service began in 2018, in response to seeing young rough sleepers on the streets of Sheffield. Dedicated workers identify homeless young people in the community who need intensive support and help them to access accommodation and develop their long-term living skills.

## Tenancy support

Roundabout's floating support service works with young people aged 16-25 and their families, who are living in their own property. Whether they have moved out of Roundabout's accommodation and need help while they acclimatise to independent living, or they're already living in their own property but circumstances have changed, we stay by their side offering support and advice to prevent them becoming homeless.

**128** young people were supported to manage their own tenancies

**35**

young people were supported by Rapid Rehousing in the past year

## Ongoing support

### Employment, Education & Training

Many young people have the ambition to access work or training but lack the confidence, motivation and social skills to do this successfully. Last year our Employment and Skills worker supported 30 young people into employment, education, training or volunteering.

### Health

We help young people manage mental and physical health by acting as advocates where necessary, supporting them when attending appointments to help increase their confidence in dealing with situations that may arise in the future.

### Life Skills

By ensuring young people learn vital life skills, such as budgeting, cleaning and cooking, we aim to make sure that they live successful independent lives and never have to experience homelessness again in the future.



# Building trust *to change lives*

**Young people supported by Rapid Rehousing are the most hard-to-reach young people in Sheffield with incredibly complex support needs. 100% of the young people currently in this service have diagnosed or self-disclosed mental health issues, and the majority have experienced rough sleeping.**

It is our job to keep these young people safe – we want to see them get through each day alive and well. Without intensive support like ours, young people can find themselves in cycles of evictions, custody, or hospital. We stick by these young people, sometimes for years at a time, knowing that it is possible for these young people to break out of these chaotic cycles.

*“The Rapid Rehousing team are a different breed of people: absolutely the best,” says Debbie Marsh, the service manager. “The work is relentless, but we never give up on them.”*

The team first spends time gaining the trust of the young person, establishing rapport in order to engage them long-term, enabling them to start their recovery, access our wraparound care and begin to access wider services. We try to reduce the barriers for young people to access our support, meeting the young people wherever they are and remaining flexible and responsive to each young person’s needs - we aim to be available whenever they reach out. We offer lots of praise, even for achieving a very small task, and celebrate each small victory with them.

**We believe that with a safe place to call home, a young person will be better able to address other issues in their life, providing some stability where there was none.**



*I now feel there is*  
**Something to look forward to**

**Amy\* was just 17 when, as she struggled with her own anger issues, she left her home following a series of increasingly noisy arguments with her parents and siblings. She was on her own - and on the streets of Sheffield.**

“It was horrible. I was cold all the time and frightened too, but I slept in one of the cleanest doorways because it was cleared up every day by the owners. I’d come back as soon as the shops shut and settle in again for another night because that’s all you can do - just put your head down and get on with it. The worst thing was the way people looked at you as they passed you and they’d make comments too, saying really nasty things until you don’t feel you are anyone anymore.”

Things appeared to be improving when she found somewhere to stay, but surrounded by individuals with drug addictions, she knew she needed to find somewhere else but had no idea where to start.

“I’d got to the stage when I knew I wanted to have a normal life and then I was told that Roundabout was for people my age and that they could help me. I went to them and they’ve been more supportive than my family ever were.”

In fact, I’d probably still be homeless if it hadn’t been for Roundabout because they’ve helped me with things like arranging benefits and getting a GP, which has really helped with my mental health issues. The best thing is that I’m getting the key to my own flat, somewhere that will be all mine.

Amy has been supported on this journey by Roundabout’s Rapid Rehousing team, which is made up of dedicated workers who actively go out into the community, identify homeless young people who need intensive support and help them to access accommodation and develop their long-term living skills, until they are confident to take that next step to live independently.

“Everybody at Roundabout has been so supportive, they help you, understand you and work with you. I’m not as angry as I used to be and I feel now there is something to look forward to”

The most important thing is that Amy is now allowing herself to think more positively about the future, using her new-found stability as the foundation for a new life.

In the last year, Amy has really progressed and is settling in well to independent living. She is being proactive with looking after her physical and mental health and showed an interest in volunteering.

She suffers from anxiety but despite this obstacle, she travelled to Nottingham independently to complete 2 training courses, so she is now an official volunteer for a local charity.

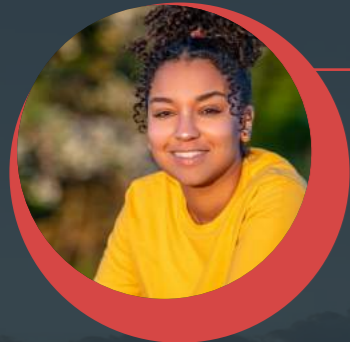
“I really want to use my experience and what I know from my own life to do some good - and that really does seem possible now.”

\*Name has been changed



# We support more young people Than ever before

Young people are at the heart of all we do. In 2022, we have expanded to provide support to even more young people who need us.



## Dispersed Housing

Commissioned by Sheffield City Council, our Dispersed Accommodation service offers semi-supported accommodation for 60 young people, from the age of 16-25. We support some of our most vulnerable young people with in our communities by adopting a strength-based approach, building trust and developing positive relationships with young people by getting to know them. We help young people to gain the skills they need to live independently in their home, encourage them to be part of a community, with the aim of having a permanent home in the city.

## Counselling

Counselling gives young people the chance to talk about their personal problems in a confidential, safe environment, helping them to move forwards as they start the new chapter in their lives.



## Activities

We want to nurture and develop our young people's enthusiasm and individual talents in a positive way, using creativity, critical thinking, communication, and co-production. We link with the community to create opportunities and remove barriers to help young people thrive independently and use the skills they gained while working with Roundabout in the future.

## Safe Space

Safe Space is a community-based service in Sheffield for 16 & 17-year-olds undergoing mental health or behavioural crisis, who do not require an acute hospital environment. Commissioned by Children and young people's mental health and the NHS, it offers a safe and calming environment for the de-escalation of a behavioural or mental health crisis, in a 24-hour staffed provision.

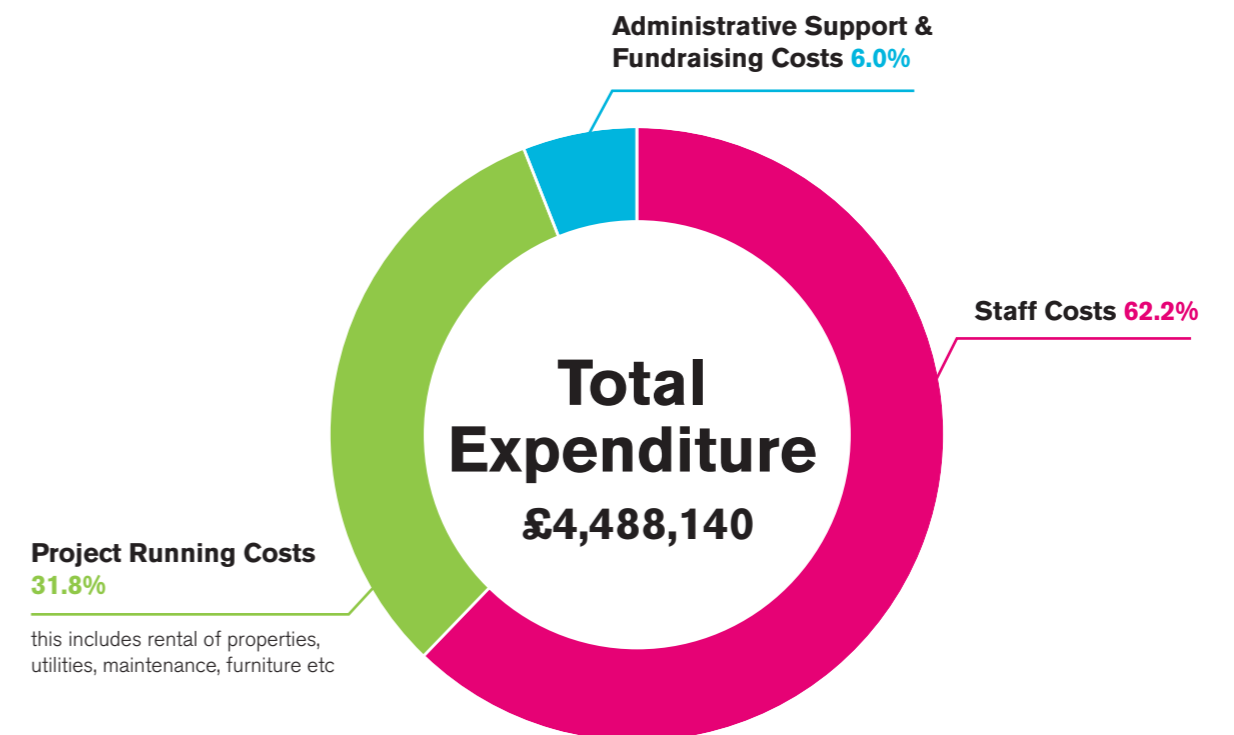
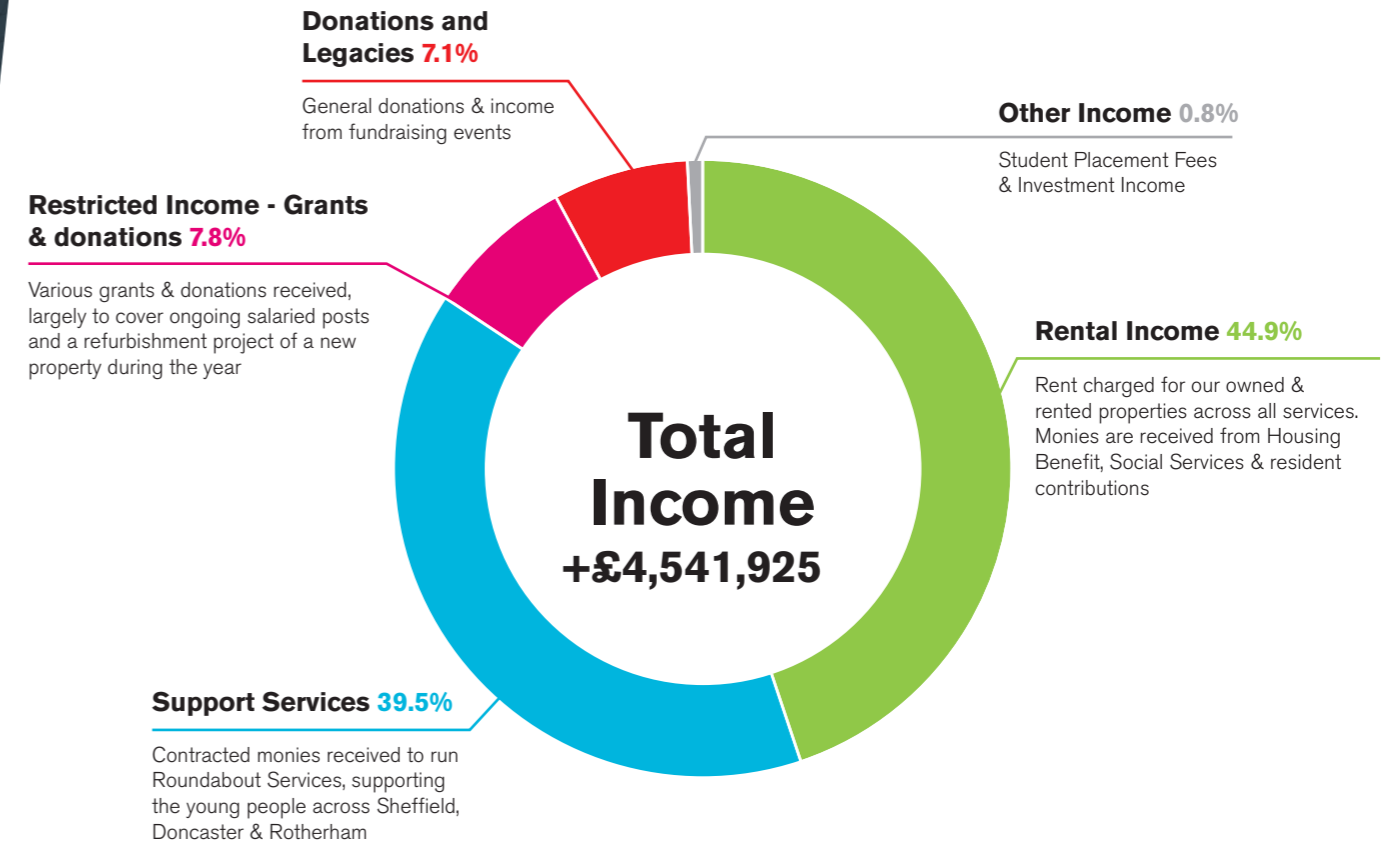


## First Step






























For young people who are in education but find themselves needing to leave the family home, a hostel might not be the right environment for them. Instead, we offer them a self-contained flat and provide regular support. So far we have housed 2 young people, helping them to be able to continue focusing on their education and exams during what could have been a turbulent time.

# Financial Summary

For year end March 2022



# Thank *you!*

## To our **Ambassadors,**

who help to promote the work of Roundabout, share fundraising opportunities, and open doors to potential new supporters

## To our **regular givers and major donors,**

who enable us to plan for the future and adapt our services to the ever-changing needs of young people at risk of homelessness

## To our **staff, volunteers and trustees,**

who enable us to plan for the future and adapt our services to the ever-changing needs of young people at risk of homelessness



“

Through their dedication and commitment, we were able to house and support over 1,200 young people that desperately needed our services

”

# A message from the CEO

Like the rest of the nation, Roundabout has spent the last 12 months recovering from the devastating effects of the COVID-19 pandemic. I must take this opportunity to thank the Roundabout staff team that worked throughout the pandemic, making sure that all our residential services remained open and continued to support young people in our region. Through their dedication and commitment, we were able to house and support over 1,200 young people that desperately needed our services.

Coming out of the pandemic, we have seen an even greater need for our services. The cost of living crisis looms for all of us and we know that the increased pressure on families' budgets means increased pressure on family relationships. Our family mediation service is busier than ever. In just this past year, 81 families used this much-needed service, preventing young people from leaving their family home in unplanned way.

We are bracing ourselves for the almost inevitable effects of the financial pressures being placed on so many vulnerable people. Experience has taught us that we see an increase in homelessness when there are increased pressures on families, as the challenges of teenage family life are hugely intensified when financial pressures are so great. Roundabout will be here for the young people and families that need us moving forward. We want to prevent more people from becoming homeless and help families support each other when we can.

However, we need your help more than ever to do this. Our fundraising efforts in 2023 will be a mammoth task in itself, so we are incredibly grateful for any support you can give. Whether it's attending one of our fundraising events or setting up a regular gift, thank you for helping us to meet our goals of ensuring that no young person has to sleep rough in South Yorkshire.

*Ben Keegan*



**roundabout**  
YOUR LOCAL YOUTH HOUSING CHARITY



If you would like to support Roundabout and change the lives of homeless young people in South Yorkshire, please contact our Fundraising team:

**0114 253 6753**

**[fundraising@roundaboutltd.org](mailto:fundraising@roundaboutltd.org)**

**[www.roundabouthomeless.org](http://www.roundabouthomeless.org)**

Charity Number 1061313