



**roundabout**  
YOUR LOCAL YOUTH HOUSING CHARITY

# Our impact 2021



[roundabouthomeless.org](https://roundabouthomeless.org)

Charity Number 1061313



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Supporting over  
**300**  
 young people  
 every day

## About Roundabout

**Roundabout has been supporting young people who are homeless since 1977, when we operated a small emergency-based hostel in Sheffield.**

Having developed our services to meet the changing needs of young people and expanded to other areas in South Yorkshire, we now provide support to over 300 young people every day. We are strongly committed to ending youth homelessness in South Yorkshire and empower young people by helping them build in confidence, develop long term independent living skills and support them with their health, education, employment and training needs.

Our wraparound approach aims to ensure that no young person has to sleep rough on the streets. As well as providing safe and secure accommodation and a range of prevention services, we also deliver comprehensive programmes of training, involvement and empowerment. We aim to support our young people to develop long-term independent living skills, in order to break the cycles of homelessness.

*We are strongly committed to ending youth homelessness in South Yorkshire.*

# Our Vision, Mission & Aim



## Our Vision:

To end youth homelessness in South Yorkshire.



## Our Mission:

To make sure that no young person experiences homelessness in South Yorkshire.



## Our Aim:

To empower young people to break the cycle of homelessness by helping them develop long term independent living skills and supporting them with their health, education, employment and training needs. We want to support them in their time of need, as every young person deserves the chance to have a bright future.

*This chapter in young people's lives can be incredibly traumatic and we believe that they should be given the opportunity to turn their lives around. We give young people the chance to make mistakes and support them to create alternative endings.*

# Reflection on the year

Despite the challenge of COVID 19, throughout the period from April 2020 we have maintained an extraordinary level of service provision for young people needing our support in the South Yorkshire region.

Thanks to our donors, brilliant staff and volunteers and the exceptional engagement of our young people, we have continued to provide vital support across a wide range of services and have in fact, significantly increased the scope of our offering.

**Highlights include:** the opening of a new Group Living facility in Sheffield, that has been fully refurbished and equipped for 6 more young people; 7 of our young people were supported to commence University degree courses; we have completed our first full year of operation as preferred service provider in Rotherham; and most importantly, there were no young people rough sleeping in Sheffield, Rotherham and Doncaster during the COVID lockdown.

Thanks to our amazing supporters, and our first significant legacy donation we covered all costs and significantly expanded our services to support even more young people across South Yorkshire.

On behalf of my fellow Trustees I would like to thank Ben and all the staff for the efforts they have made during one of the most demanding years in Roundabout's history.

*John Caldwell, Chair of Trustees*

September 2021

7

young people  
began studying  
for a degree at  
University





# Our Fundraisers!

A massive thank you to everyone who supported us in any way throughout the year, making a difference to the lives of local young people. Here's just a sample of our fabulous fundraisers who are giving young people the chance to have a brighter future!

Thanks to the generosity of our supporters at Christmas, all our young people received £20 in gift vouchers! Not only did this allow them to personally choose their own gifts, but it went a long way in making them feel valued. Special thanks go to Holly Beeby and her workmates at local gym TFC!

Lodge Moor Cub Scouts held a sponsored silence and raised an amazing £1,200

Thanks to all Dore Masonic lodges who supported the Round Table and Amadeus lodges to raise over £3,500 at Christmas, and who were instrumental in recommending Roundabout for a grant from the Masonic Charitable Trust.

8 year old Frances walked a mile a day and raised £1,220

Chris and Oli cycled the four corners of England, raising over £5,000 for the Bikeabout Scheme

James cycled from Sheffield to Whitby, Jess ran 150km and many more individuals challenged themselves to make a difference to the lives of young people!

We received so many donated gifts, including TV's and laptops, furniture, toiletry and food items and PPE. Special thanks to the Good Things Foundation for providing £10,000 worth of mobile phones and tablets with data for our young people; to John Lewis for providing settees, chairs and a pool table; and to both Ace Janitorial Supplies Ltd and 52 Lives for generous donations of bedding.

Together, our corporate supporters collectively donated £11,000 over the Christmas period.

The Co-op Community Fund and the Co-op at Heeley Green gave an amazing total of £7,150.

The players, staff and supporters of SWFC gave a generous donation of £5,000 to support Roundabout at the start of the pandemic.

Tramlines was cancelled, but they donated an incredible £4,000 from the sale of their charity T-shirts and raffle.



Bikeabout helps young people to afford a reconditioned bike, enabling them to access more education and employment opportunities, and enjoy a healthier lifestyle!



# Fundraising highlights of 2020-21

In a year dominated by the pandemic where all face to face events were cancelled, social groups were unable to meet, many businesses changed to remote working and trusts and foundations diverted much of their funding to emergency support for charities through the pandemic, the team worked creatively to generate income and increase awareness.

**Brand new virtual events** included a balloon race right at the start of the pandemic; a duck race which generated interest from across the country; and a Christmas concert, showcasing local choirs and soloists who were delighted to be involved at a time when they were unable to perform live.

With concerning news dominating the local and national media, **we had excellent coverage in printed and on-line press and radio coverage**, showcasing not only our events and fundraising opportunities, but also our continuous and diverse support and the successes of our young people.

We converted our **annual Quizmas** event to go online, and increased uptake and income in the new format.

**We received our first substantial legacy donation of £50,000**

A key highlight of the year was successfully covering the entire cost of the refurbishment of one of our group living projects through trusts, foundations and corporate support – **a total of £236,000**

Virtual events enabled us to reach a new and diverse audience which helped to grow the database and increase our profile and following, resulting in **595 new donors** throughout the year.

Finally, a huge thank you to our wonderful Ambassadors who help to promote the work of Roundabout, share fundraising opportunities and open doors to potential new supporters.

# Group Living Expansion

**14**  
young people will live in this new project every year, turning their lives around

Despite the challenges of 2020, we were delighted to be able to expand our Group Living accommodation, ensuring that we can better support the growing and unmet needs for care leavers, asylum seekers and refugees, who are at risk of homelessness.

Our new project opened in November 2020, after a full scale renovation. The property accommodates 6 young people at any one time in a combination of self-contained and shared flats, catering for individual needs and preferences. Each young person benefits from our wraparound care and life skills development, enabling them to grow in confidence and independence before they move on. This project, generously supported by both local and National trusts and foundations, and local businesses, has the potential to turn lives around, providing stability, positive role models and 24/7 support. We aim for the young people to move on from our services full of ambition and positive aspirations for their adult lives.



"This new project is our latest addition to Group Living, so thank you to everyone who donated to help give this project such a fantastic finish. The young people have had such difficult lives and this will give more young people the opportunity to turn their lives around. They have bright futures ahead of them - we work with each individual to support them to learn the skills they need to be able to live independently. I feel really proud of what we've achieved collectively with this renovation and despite various challenges, I'm really happy with the level of provision and we're delighted to be able to transform even more lives."

*Neil Marshall, Group Living Manager*

## Thank you to the following, who all contributed to the renovation:

- Albert Hunt Charitable Trust
- The Beatrice Laing Foundation
- The Bernard Sunley Foundation
- B&Q Foundation
- Charles and Elsie Sykes Trust
- The Clothworkers Foundation

- Garfield Weston Foundation
- Hallam Land Management (part of the Henry Boot Group)
- Hyman Winstone Foundation
- The James Neill Family Trust
- JG Graves Charitable Trust

- Land Aid
- The Liz & Terry Bramall Foundation
- Projex Solutions
- Sheffield Church Burgesses Trust
- Sheffield Town Trust



*We didn't stop being there for our young people during the pandemic.*

Despite the challenges of the past year, our services did not stop. A growing number of young people were still at risk of homelessness, so we remained flexible to change and adapted where possible to ensure that they were given the support they needed to turn their lives around.





## Meet **Ellie**

Ellie\* had always wanted somewhere to call home – a place that felt safe. Growing up, she lived with her family but relationships were strained and there were frequent arguments, leading her to move out and live with a friend. Soon after, her social worker introduced her to Roundabout's Group Living project and Ellie moved in.

Going through such a significant change meant that Ellie struggled to open up to Roundabout staff initially, but her confidence grew, she began to talk to the staff and saw Group Living as home.

"Staff helped me in so many different ways, especially with my mental health. When I felt low, they talked to me and have made me laugh so many times! They've never judged me, which made me realise I can be myself."

After living at Group Living for 7 months, Ellie secured priority for council housing, so she will soon be ready to move on with her life and build her new future.

"I'm excited to see what it will be like but sad to have to say goodbye to so many wonderful people! I hope they're able to help more people like me feel welcomed and help them see a future they may also have never thought to be possible."

*"If it wasn't for Roundabout I would have still been stuck looking for a place to be home - maybe I would have been homeless, but I'm grateful I wasn't. I hope more people start to learn about Roundabout, I will definitely be telling people about it if I meet anyone that was in a situation like mine, as they really have changed my life".*

"They opened a door for me I never expected to be there but I will never forget how happy I was when I walked into Group Living at Roundabout and saw how happy everyone was. It made me feel like it would be a good place to start a new chapter and grow as a person."

(\*Name has been changed)

## Trusts & Grants

*Thanks go to all the Trusts and Foundations who supported us through the financial year.*

This has been an incredible year for support from Trusts, Grants and Foundations when many other sources of income were so negatively impacted.

Thanks to this income, we were able to fully refurbish our new Group Living project in Sheffield, providing high quality accommodation for up to six young people in furnished flats.

Additionally, we were incredibly grateful to those who supported specific costs incurred due to the pandemic including:

**LandAid**  
THE PROPERTY INDUSTRY CHARITY

**amazon**

**Sheffield**  
City Council

**South Yorkshire's**  
Community  
Foundation

**Foresters**

JOHN LEWIS  
PARTNERSHIP

**ASDA FOUNDATION**  
'Supporting Your Local Community'

Our Rapid Rehousing Team benefited from support from Sheffield City Council, The Talbot Trust, The Evan Cornish Foundation and West Riding Masonic Charities.

BBC Children in Need supported our Mediation service, reducing the chances of young people becoming homeless.

The Big Lottery Reaching Communities grant provided considerable support to our Homeless Prevention Service.

The H&M Foundation funded an Employment & Skills Job Coach and provided a bursary for training & associated costs.

Future Builders benefited from grant funding from OVO, supporting a co-ordinator to enable young homeless people to refurbish a property where they subsequently live.

The Private Rented Team received grant funding from End Youth Homelessness to help & support young people moving into private rented accommodation in Sheffield, including support with rent deposits and set up costs.

The Cutlers Company Charitable Trust kindly donated towards our Peer Education project

Yorkshire Sport Foundation donated over £3,000 to allow some of our most vulnerable young people to access sporting opportunities which have had a huge impact on their physical and mental wellbeing.

The Co-op Community Fund supported furnishing and decorating costs across our properties

The Spencer Charitable Trust, Dixon Pitchfork and J G Graves kindly gave unrestricted donations, enabling us to utilise the income as appropriate for maximum effect.

# Services breakdown

Every young person and their situation is different - some may need support from many services, others just one. Either way, we strive to make the end result the same: that the young person is safe, off the streets and ready to lead a successful life independently.

## Prevention

### Mediation

Roundabout believes home is the best place for a young person to be, as long as it is safe. Mediation helps families to rebuild connections, so they can stay living at home or move into alternative accommodation in a planned way.

**75.2%** of mediation session attendees were aged under 18

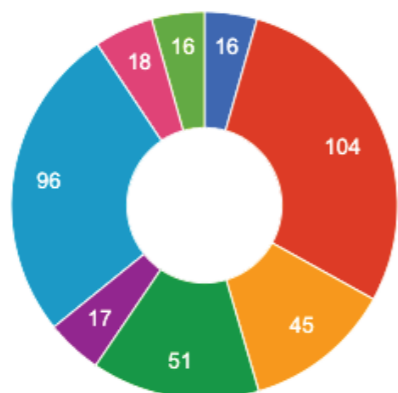
**100%** of young people avoided homelessness after mediation

Less than **1%** left home in an unplanned way

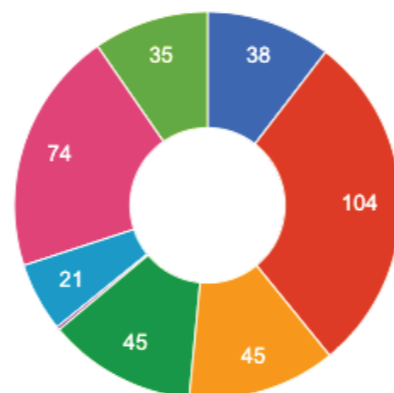
### Drop-In Advice:

Our drop-in service in Sheffield provides advice, information and support to young people who are homeless, or are at risk of homelessness.

Before Intervention:



After Intervention:



- Living in own tenancy
- Living in parental home
- Living with friends
- Living with other family member(s)
- Rough Sleeping
- Sofa-surfing
- Supported accommodation
- Other

### Private Renting Service

Not all young people are eligible for council housing, leaving them at risk of homelessness. We help them to access accommodation in the private rented sector, maintain their tenancy and learn the life skills they need to gain independence.

**We helped 53 young people access housing in the private renting sector in the past year**

### Future Builders

We help young people who have a need for housing to work alongside professional contractors to learn new skills and renovate neglected houses, which they then live in whilst they study for an apprenticeship.

**12** young people took part in the Future Builders project in the past year

### Peer Education

Our ground breaking project is delivered by trained volunteer Peer Educators who have experienced homelessness. They deliver homeless education sessions in schools, aiming to break down stereotypes and inform young people of local organisations that can help.

**We moved our sessions online and delivered live zoom lessons in schools when we were unable to meet in person.**

**The Peer Educators created a Teacher's Guide to Youth Homelessness which is packed with activities for teachers to use with students.**



# Accommodation

### Emergency accommodation

Our hostels in Sheffield and Rotherham support young people who have become homeless and have nowhere else to go. We work one-to-one with each individual to help them develop their skills, engage with the community, increase in confidence and be ready to live independently.

**74**

**young people needed emergency accommodation in our hostel throughout the year**

### Group Living

There are now three different Group Living projects in Sheffield and two in Doncaster.

**38** young people were supported in our Group Living projects this year

### Resettlement

We provide safe and secure accommodation for young people referred by Social Services or the Youth Justice Service, helping them develop long-term independent living skills.

**58** young people were supported to turn their lives around by the Resettlement team this year

### Rapid Rehousing

We support a growing number of young street homeless people through a Housing First model to access safe and secure accommodation, then build trusting relationships to support their physical and mental needs. We work over extended periods to meet the complex needs of these young people, often when no one else will.

**We helped 32 young people move off the streets and into safe accommodation**

## Tenancy support

Roundabout's floating support service works with young people aged 16-25 and their families, who are living in their own property. Whether they have moved out of Roundabout's accommodation and need help while they acclimatise to independent living, or they're already living in their own property but circumstances have changed, we stay by their side offering support and advice to prevent them becoming homeless.

**128** young people were supported to manage their own tenancies



## Ongoing support

### Employment, Education & Training

Many young people have the ambition to access work or training but lack the confidence, motivation and social skills to do this successfully. We guide and motivate young people to help them access a sustainable form of education, training and employment.

### Health

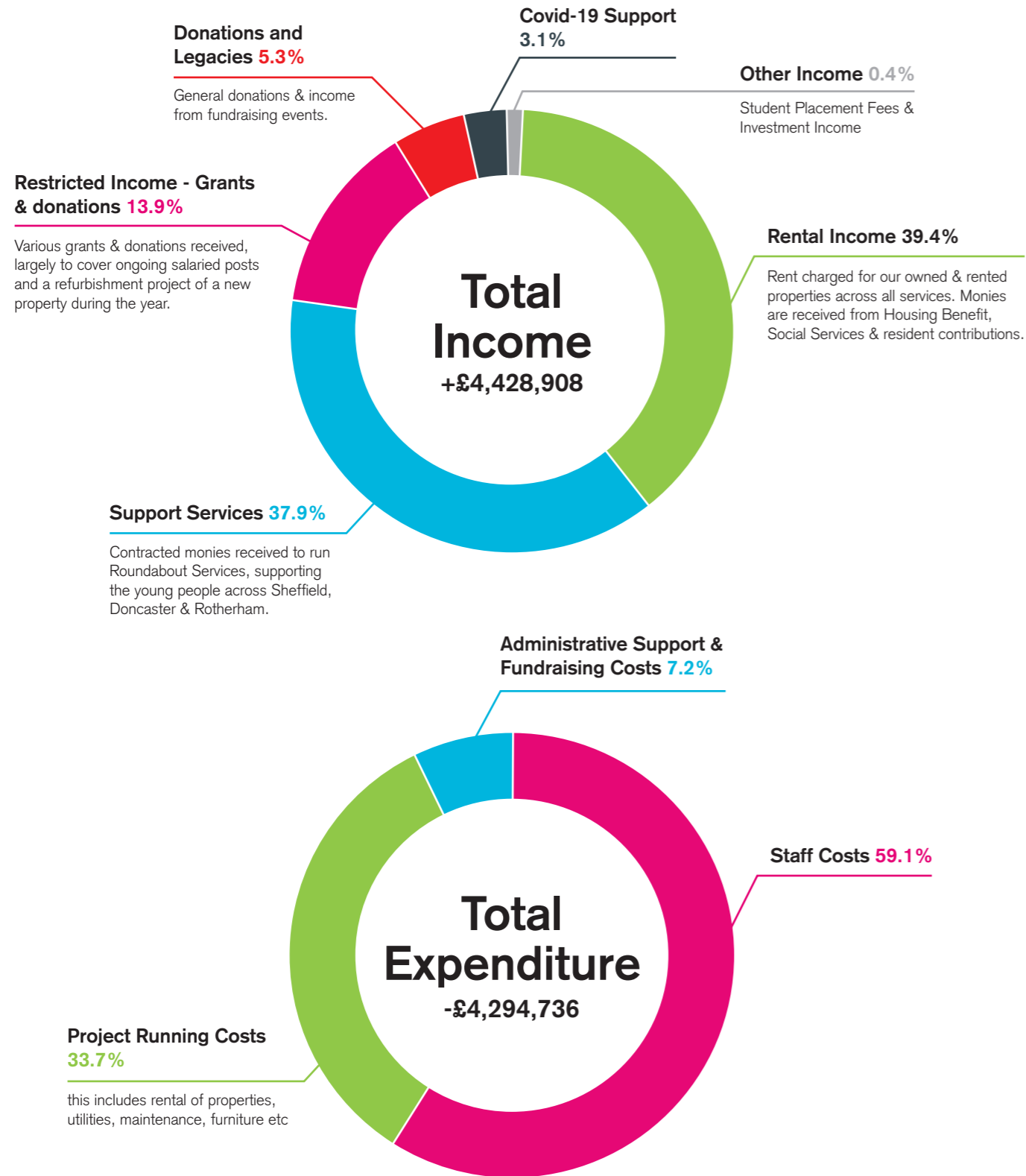
We help young people manage mental and physical health by acting as advocates where necessary, supporting them when attending appointments to help increase their confidence in dealing with situations that may arise in the future.

### Life Skills

By ensuring young people learn vital life skills, such as budgeting, cleaning and cooking, we aim to make sure that they live successful independent lives and never have to experience homelessness again in the future.

# Financial Summary

For year end March 2021



## Thank You

In a year that has been dominated by the COVID-19 pandemic, I have never been so proud of the staff team at Roundabout. Their dedication has been remarkable. Their commitment and passion meant that we could keep all our services open and ensured that the young people we support always had a safe bed to sleep in.

We have been able to keep all our services open throughout the pandemic, entirely because of the commitment of the Roundabout team. One of our core values is to strive and go the extra mile, this year the Staff at Roundabout have certainly done that!

We have very much struggled for funding this year and several of our major fundraising events had to be cancelled. The pressure on all charities in the coming year will be even greater as competition for funding from all sources is greater than we have ever experienced. This comes at a time when the need for our services continues to grow - the pressures on families and young people are huge and we need to be there for all young people in our region in the coming years.

With your help and support we can together meet our number one goal of ensuring that **no young person sleeps rough in South Yorkshire.**

*Ben Keegan*

September 2021





**roundabout**  
YOUR LOCAL YOUTH HOUSING CHARITY



If you would like to support Roundabout and change the lives of homeless young people in South Yorkshire, please contact our Fundraising team:

**0114 253 6753**

**[fundraising@roundaboutltd.org](mailto:fundraising@roundaboutltd.org)**

**[www.roundabouthomeless.org](http://www.roundabouthomeless.org)**

Charity Number 1061313